



Blue Mountain Clinic 24-hour Cancellation Policy

We schedule our appointments so that each patient receives the right amount of time to be seen by our physicians and staff. That's why it is very important that you keep your scheduled appointment with us and arrive on time.

As a courtesy, and to help patients remember their scheduled appointments, Blue Mountain Clinic will make a reminder call one (1) business day before your appointment. If your appointment falls on a day following a holiday, your reminder call will be made on the preceding business day that we are open.

If your schedule changes and you cannot keep your appointment, please contact us so we may reschedule you AT LEAST 24 HOURS IN ADVANCE, so we may accommodate those patients who are waiting for an appointment.

If you do not cancel or reschedule your appointment with at least 24 hours' notice, we may assess a \$25 "no-show" service charge to your account. This "no-show charge" is not reimbursable by your insurance company. You will be billed directly for it. You will not be able to reschedule until you have paid for these charges. After three consecutive no-shows, we reserve the right to terminate our relationship with you.

I understand the "no-show" policy of Blue Mountain Clinic. I understand that I must cancel or reschedule any appointment at least 24 hours in advance in order to avoid a potential no-show charge.

Name

DOB

Signature

Date